



PANKAJ NAG

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CAREER OBJECTIVE

Seeking a long-term position in Network Domain with prestigious organization which provides an ambience where I can enhance my technical and personal skills and utilize them to benefit the organization.

PROFILE SUMMARY

- Having 5 months' experience as a L2 Support Engineer worked with Tikona Digital Networks.
- 8 months' experience as a Technical Support Engineer in Endemolshine India Pvt. Ltd.
- Functional expertise in Network technology, Networking hardware and software, troubleshooting, client interfacing and customer service and support.
- Proficient in Installation, Configuration, management & trouble shooting of network components/ peripherals with exposure across **Cisco router(1841,1900,3900, 9000) & switches(2960,3560), IGP/EGP Routing, LAN /WAN services and tools.**
- Having 5 months' experience as a Database Administrator based on windows server 2008 and CentOS(Linux).

CORE COMPETENCIES

~ Trouble Shooting

~ Routing

~ Switching

~ Hardware Troubleshooting

~ SQL

~ C, Html, Java, Visual Basic

ORGANIZATIONAL EXPERIENCE

Company: - Tikona Digital Network

Designation: - L2 Support Engineer

Total Period: - January 2020 - 6th June 2020 (Lost job due to Covid-19)

Company: - Endemolshine India Pvt. Ltd.

Designation: - Technical Support Engineer

Total Period: - Jan 2019 – December 2019

Company: - Vaidangi india Pvt. Ltd.

Designation: - Database Administrator

Total Period: - Aug 2018 – Dec 2018 (Contract period over)

Roles and Responsibilities:

- Handling trouble tickets of I-WAN (Tikona) as severity (Critical, Major, Minor) with priority and non- priority base.
- Configuration and Troubleshooting routers and check feasibility.

- Troubleshoot network hardware (Tplink 510, Tplink 610, Ligowave, Cambium) connectivity.
- Knowledge of Cabling, Crimping of Connectors.
- Manage Data in company own database software that based on windows server 2008.
- Manage and control activity from Server (Like: Active in Directory, Log files, User Controletc.)
- Troubleshooting Windows OS and Hardware.
- Formation and installation OS (Linux, Windows XP/7/8/10/ server 2008) and Drivers.
- Basic knowledge of Mac operating system

Tools:

- Remote Desktop, Team viewer, Remote Servers.

ADDITIONAL QUALIFICATION

- Excellent knowledge of Microsoft Office (E.g. Word, Excel, PowerPoint, Access, Outlook).
- Excellent knowledge of operating system (E.g. MS-Dos, Windows XP, Windows 7,8,10, Server 2003, server 2008, Linux)
- Excellent knowledge in Image Editing (Photoshop, Corel Draw, PageMaker)
- Basic Knowledge in Languages (C, Html, Java, Visual Basic, SQL, XML)
- Excellent Presentation Skill.

ACADEMIC DETAILS

- MCA from Allahabad University in 2018.
- BCA from Allahabad University in 2014.
- 12th from UP BOARD Allahabad in 2011.
- 10th from UP BOARD Allahabad in 2009.

PERSONAL DETAILS

Date of Birth : 1 July 1995
 Father's Name : Mr. Ram Sakal Chaurasiya
 Languages Known : English & Hindi
 Gender : Male
 Marital Status : Married
 Hobbies : Reading Books, Travelling

CONTACT INFORMATION

Permanent Address	Baraiya Kazi, Hindi Baghaila Jaunpur. Pin - 222001
Present Address	Kengeri, Bengaluru 560060

Place: Bengaluru

[Pankaj Nag]

Date: